

# PRIVACY POLICY

## SCINODE MANUFACTURER PLATFORM

*Operated by Scimplify*

Last Updated: April 01, 2026

This Privacy Policy describes Our policies and procedures on the collection, use, and disclosure of Your information when You use the Scinode Manufacturer Platform and tells You about Your privacy rights and how the law protects You.

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## Interpretation and Definitions

### Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

### Definitions

For the purposes of this Privacy Policy:

- Account means the organizational account created for Your manufacturing business to access the Platform and its features.
- Authorized User means an individual employee, contractor, or representative of Your organization who has been granted access credentials to the Platform by Your Account Administrator.
- Company (referred to as either "the Company", "We", "Us" or "Our" in this Policy) refers to Scimplify.
- Cookies are small files placed on Your device by the Platform, containing details about Your browsing and interaction history on the Platform.
- Country refers to Karnataka, India.
- Device means any device used to access the Platform, such as a computer, laptop, or mobile device.
- Manufacturer Data means all data, content, and information submitted, uploaded, or generated by You or Your Authorized Users through the Platform, including facility profiles, production capabilities, certifications, proposal submissions, project records, and compliance documentation.
- Personal Data is any information that relates to an identified or identifiable individual.
- Platform refers to the Scinode Manufacturer Platform, a B2B SaaS solution operated by Scimplify and accessible via the URL provided to Your organization upon subscription.
- Platform Data means all demand opportunities, buyer specifications, compliance frameworks, R&D resources, and market data curated, structured, and maintained by Scimplify and made available through the Platform.
- Service Provider means any natural or legal person who processes data on behalf of Scimplify, including third-party companies or individuals engaged to facilitate or support the Platform.
- Usage Data refers to data collected automatically, either generated by Your use of the Platform or from the Platform's infrastructure, such as session duration, feature interactions, and access logs.

- You means the manufacturing business entity that has subscribed to the Platform and, where the context permits, the individual Authorized User accessing the Platform on behalf of that entity.

## Collecting and Using Your Personal Data

### Types of Data Collected

#### Account and Business Contact Information

When Your organization registers for the Platform and provisions Authorized Users, We collect information necessary to establish and manage the account relationship, including:

- Full name and professional title of Authorized Users and Account Administrators;
- Business email addresses and work telephone numbers;
- Organization name, registered address, and billing information;
- Job function and department (where voluntarily provided); and
- Usernames and account credentials (passwords are stored in hashed form only).

#### Facility and Operational Data

As part of the onboarding and profile setup process, We collect manufacturing facility information to enable demand matching and platform functionality, including:

- Facility name, address, and registered company details;
- Production capabilities, equipment inventory, and capacity data;
- Certifications and regulatory approvals (e.g., ISO, GMP, FDA, REACH);
- Product categories, preferred geographies, and production preferences; and
- Historical performance data and quality metrics where voluntarily submitted.

#### Usage Data

Usage Data is collected automatically when You use the Platform. It may include:

- Your device's Internet Protocol (IP) address;
- Browser type, browser version, and operating system;
- The pages, modules, and features of the Platform You visit and interact with;
- The time and date of Your access and the time spent on Platform features;
- Search queries, filter selections, and navigation patterns;
- Actions taken on the Platform such as submitting proposals, updating profiles, managing projects, and generating compliance reports; and
- Unique device identifiers and other diagnostic data.

#### Manufacturer-Generated Data

As You use the Platform, You or Your Authorized Users may submit or generate data that may contain personal information, including:

- Facility profile information, capability statements, and certification documents;
- Proposals submitted through the Proposals Module, including pricing, timelines, and production commitments;
- Project records, production logs, QA/QC data, and milestone tracking information through the Projects Module;
- Compliance documentation, audit records, and regulatory submissions through the Compliance Module;

- Requests for R&D support and associated technical briefs; and
- Notes, annotations, or commentary attached to Platform records.

### Tracking Technologies and Cookies

We use Cookies and similar tracking technologies to track activity on the Platform and to store certain information. The technologies We use may include:

- Cookies or Browser Cookies. A cookie is a small file placed on Your Device. You can instruct Your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if You do not accept Cookies, You may not be able to use some parts of the Platform.
- Web Beacons. Certain sections of the Platform may contain small electronic files known as web beacons (also referred to as clear gifs or pixel tags) that permit Us to count Users who have visited those pages and for other related platform analytics.

We use both Session and Persistent Cookies for the purposes set out below:

#### Necessary / Essential Cookies

Type: Session Cookies | Administered by: Us

Purpose: These Cookies are essential to provide You with services available through the Platform and to enable You to use its features. They help to authenticate Users and prevent fraudulent use of accounts. Without these Cookies, the services You have requested cannot be provided.

#### Cookie Acceptance Cookies

Type: Persistent Cookies | Administered by: Us

Purpose: These Cookies identify if Users have accepted the use of cookies on the Platform.

#### Functionality Cookies

Type: Persistent Cookies | Administered by: Us

Purpose: These Cookies allow Us to remember choices You make when You use the Platform, such as remembering your login details, language preference, or saved dashboard and profile configurations, to provide You with a more personalized experience.

#### Performance and Analytics Cookies

Type: Persistent Cookies | Administered by: Us and Service Providers

Purpose: These Cookies collect information about how You interact with the Platform — including features used, modules accessed, and error events — to help Us improve Platform performance and usability. Data collected is typically aggregated and anonymized.

### Use of Your Personal Data

We may use Personal Data and Manufacturer Data for the following purposes:

- To provide and maintain the Platform, including to monitor its usage and performance.
- To manage Your Account: to manage Your organization's registration and to provide Your Authorized Users with access to the features and modules available under Your subscription.
- For the performance of a contract: to fulfill Our obligations under the subscription agreement between Your organization and Scimplify, including providing platform access, processing proposals, managing project workflows, and delivering Platform Data.
- To enable demand matching: to use Your facility profile, capabilities, and certifications to match Your organization with relevant global demand opportunities surfaced through the Proposals Module.
- To contact You: to send You account alerts, maintenance notices, security notifications, and other communications related to the Platform by email or other equivalent electronic communication.

- To provide service updates: to notify You of new features, product updates, or changes to the Platform that may be relevant to Your use.
- To manage Your requests: to attend to and manage R&D requests, compliance support requests, and other inquiries You direct to Us.
- For security and fraud prevention: to detect, investigate, and prevent unauthorized access, credential abuse, and submission of false facility information or certifications.
- For analytics and improvement: to analyze how the Platform is used, identify usage trends, and evaluate and improve the Platform's features, modules, and overall performance.
- For business transfers: We may use Your information to evaluate or conduct a merger, restructuring, or other sale or transfer of some or all of Our assets, in which Personal Data held about Platform Users may be among the assets transferred.

We may share Your personal information in the following situations:

- With Verified Buyers: Facility profile information — including capabilities, certifications, and production capacity — may be shared with verified buyers on the Platform for the purpose of demand matching and proposal evaluation, subject to confidentiality obligations.
- With Service Providers: We may share Your information with Service Providers who process data on Our behalf to support the operation and improvement of the Platform, subject to appropriate data processing agreements.
- For business transfers: We may share or transfer Your information in connection with any merger, sale of Company assets, financing, or acquisition of all or a portion of Our business.
- With Affiliates: We may share Your information with Our affiliates, in which case We will require those affiliates to honor this Privacy Policy.
- For legal requirements: We may disclose Your information where required to do so by law, court order, or governmental authority.
- With Your consent: We may disclose Your personal information for any other purpose with Your explicit consent.

## Retention of Your Personal Data

We will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with Our legal obligations, resolve disputes, and enforce Our legal agreements and policies.

Account and contact information is retained for the duration of the Subscription Term and for up to three (3) years thereafter to meet post-contractual legal and accounting obligations.

Manufacturer Data (including facility profiles, proposal submissions, and project records) is retained for the duration of the Subscription Term and for a period of up to thirty (30) days following expiration or termination, after which it will be deleted or anonymized.

Usage Data is generally retained for a shorter period of time, except when it is used to strengthen the security or to improve the functionality of the Platform, or when We are legally obligated to retain it for longer. In all cases, the Company shall ensure that Personal Data is not retained for longer than is required for the purposes for which the information may lawfully be used, in accordance with the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011.

## Transfer of Your Personal Data

Your information, including Personal Data, is processed at Scimplify's operating offices and in any other locations where the parties involved in processing are located. This means that Your information may be transferred to and maintained on computers located outside of Your state, province, country, or other governmental jurisdiction where data protection laws may differ from those in Your jurisdiction.

Your acceptance of this Privacy Policy and Your use of the Platform represents Your agreement to any such transfer. Scimplify will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy, and no transfer of Your Personal Data will take place to an organization or country unless there are adequate controls in place to ensure the security of Your data.

## Delete Your Personal Data

You have the right to request that We delete the Personal Data We have collected about You, subject to applicable legal and contractual retention obligations.

Account Administrators may update, amend, or delete Authorized User information at any time by accessing the account settings section of the Platform. You may also contact Us at [info@scimplify.com](mailto:info@scimplify.com) to request access to, correction of, or deletion of any Personal Data You have provided to Us.

Please note that We may need to retain certain information where We have a legal obligation or lawful basis to do so, including to comply with applicable laws, resolve disputes, and enforce Our agreements.

## Disclosure of Your Personal Data

### Business Transactions

If Scimplify is involved in a merger, acquisition, or asset sale, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

### Law Enforcement

Under certain circumstances, Scimplify may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency). Where legally permissible, We will endeavor to notify You prior to such disclosure.

### Other Legal Requirements

Scimplify may disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation;
- Protect and defend the rights or property of Scimplify;
- Prevent or investigate possible wrongdoing in connection with the Platform;
- Protect the safety of Users of the Platform or the public; or
- Protect against legal liability.

## Security of Your Personal Data

The security of Your Personal Data is important to Us. Scimplify implements commercially reasonable technical and organizational measures to protect Your data, including encryption of data in transit, role-based access controls, regular vulnerability assessments, and incident response procedures. However, no method of transmission over the Internet or method of electronic storage is 100% secure. While We strive to protect Your Personal Data, We cannot guarantee its absolute security.

In the event of a personal data breach that may affect Your information, Scimplify will notify You without undue delay in accordance with applicable law.

## Links to Other Websites

The Platform may contain links to other websites or services that are not operated by Us. If You click on a third-party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## Changes to This Privacy Policy

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on the Platform and updating the "Last Updated" date at the top of this document.

We will let You know via email and/or a prominent notice on the Platform prior to material changes becoming effective. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted.

## Grievance Officer

In accordance with the Information Technology Act, 2000, and the rules made thereunder, the name and contact details of Our Grievance Officer are provided below to address all Your queries and grievances:

### Grievance Officer – Scimplify

- Email: [grievance@scimplify.com](mailto:grievance@scimplify.com)
- Address: L73, 15th Cross Rd, Sector 6, HSR Layout, Bengaluru, Karnataka – 560102

If You have any reason to believe that We have misused any of Your Personal Data, please contact Us immediately and report such misuse. We can address any questions, comments, and concerns about Our privacy practices.

## Contact Us

If You have any questions about this Privacy Policy, You can contact Us:

- By email: [info@scimplify.com](mailto:info@scimplify.com)
- By phone: +91 9036403619
- Address: L73, 15th Cross Rd, Sector 6, HSR Layout, Bengaluru, Karnataka – 560102